

## Xenocron Tuning Remote Tuning Details, Policies and Rates

### Setup Information Required before scheduling your tune

- Engine Setup Breakdown (Block, Head, Pistons, Rods, Bearings, Compression, Cams, Intake, Exhaust, etc)
- Fuel System Information (Injectors, Pump, Regulator), how many HP capable? Upgraded Wiring for Upgraded Pumps?
- What Fuel will be used? Pump Fuel, Ethanol, E98, Q16, M5, etc
- What Engine Management System will be used, we DO NOT remote tune just any system. (see below)
- What sensors will be used, displayed and LOGGED by the ECU? (Map, Air Temp, ECT, Oil Pressure, Fuel Pressure, Coolant Pressure, EGTs, EMAP, Coolant Pressure, Oil Temp, etc). Need the brands and calibrations of EACH sensor you will use. If you don't have this, you will need to purchase new sensors that we already have the calibrations for.
- **YOU MUST HAVE A WORKING AND ACCURATE WIDEBAND O2 SENSOR FITTED TO THE ENGINE, AND HAVE IT PROPERLY WIRED INTO YOUR ENGINE MANAGEMENT AND LOGGING ACCURATELY, THERE ARE ZERO EXCEPTIONS TO THIS REQUIREMENT.** There should be no leaks in the exhaust system prior to the location of the o2 sensor or we will get false readings.
- What DYNO do you have access to? We only remote tune on the dyno, and where possible we prefer to have access to a LOAD Bearing Dyno like a Mainline, Dyno Dynamics, Dynapak, Mustang, etc...Inertia Type Dyno like a Dynojet are last resort only.
- HIGH SPEED INTERNET required at the tuning facility you will be using. I will be remotely logged into your laptop via some sort of App like TeamViewer, LogMeIn, GoToMyPC, etc and we need a SOLID, fast connection. It will also be beneficial if we can use an internet based phone or video conferencing App like FaceTime, Skype, etc so that I can speak to you or the dyno operator LIVE while I also have control of the laptop connected to your vehicle.

ONCE YOU GIVE ME THIS INFORMATION AND WE MUTUALLY DECIDE THAT I WILL BE REMOTE TUNING YOUR VEHICLE A \$100 DEPOSIT WILL BE REQUIRED TO SETUP A CALIBRATION SPECIFICALLY FOR YOUR VEHICLE AND TO SET A DATE.

Remote tuning is then billed at \$100 per hour and 3 hours payment will be required at the beginning of the tuning session. If you don't use all 3 hours during the first session, then you can transfer any unused \$\$\$ to a future session on the same vehicle, or towards another vehicle. If we pass 3 hours of time allotted, then we can continue on at the same hourly rate as long as I do not have prior obligations that would overlap by continuing on your current session.

### Current Systems that we will Remote Tune

- Hondata S300, KPRO and FlashPRO
- Neptune RTP
- AEM V2
- Haltech Platinum Sport or PRO Plugin ECUs
- Motec Hundred Series ECUs (M84, M400, M600, M800)

*There is no replacement for an in-person competent tuner with his hands physically on your vehicle while it is tuned on the dyno. We suggest this in every case possible where applicable. We offer remote tuning services for those who are in areas where this might not be easily possible, to support customers that used to be local to us that have moved away or for customers that have purchased a number of parts or products from us through the years.*